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Electric bills can vary throughout the year creating a challenge when creating a household budget. TID's Budget Billing program divides your annual electric bill into equal monthly payments, eliminating the highs and lows that come with hot and cold weather months.

For more information and to see if you qualify for the program, call our Customer Service Department at (209) 883-8222.



## **Customer Academy 2024**

Have you ever wondered how TID keeps the lights on or thought about what happens when the power goes out? Do you like to learn about innovation happening in your community? If so, TID's Customer Academy is the program for you.



TID's Customer Academy program is designed to give interested customers the opportunity to gain insight into the District's history, operations, and future plans.



Participants will hear from TID leadership and subject matter experts in the areas of water, power, TID infrastructure, planning for load growth, exciting District projects, and more. The program offers tours of the District and an inside look at TID's facilities.



The program takes place over four Wednesday evenings and a Saturday tour, February 28-March 23, 2024.



For more information visit **TID.org/customeracademy**. Application period is open November 1, 2023 through January 15, 2024.

If you are looking to engage in conversations regarding important District issues and learn about your community-owned utility, apply today! The TID Customer Academy is free and open to all TID Customers 18 and over. Space is limited and applying does not guarantee participation in the program.















## TID Pilots Technical Skills Series

In September, TID launched a free, six week pilot program, TID Technical Skills Series – Construction and Maintenance, for recent high school graduates and those interested in a career in construction.

The program admitted 15 of nearly 100 applicants. Participants received handson training in the areas of construction equipment, welding and fabrication, mechanics and more.TID looks forward to offering this program again in 2024.





## TID Celebration of Water and Power 2023

In October, TID invited customers to learn about TID and its operations at the second annual TID Celebration of Water and Power. 1,000 attendees participated in interactive booths and had a chance to talk with TID staff.











