



Your *trees* need a little *trimming*?

Turlock Irrigation District is responsible for trimming trees around its high voltage lines throughout the District. These trees are inspected and pruned at regular intervals so that high levels of electric service continuity are maintained.

However, TID is not responsible for trimming trees from low voltage service lines that connect to customer's homes and businesses. Trimming of trees and vegetation from these service wires is the customer's responsibility.

Trees and vegetation in contact with service wires can interrupt electric service, cause damage to customer electric devices, in addition to being fire hazards.

For more information about tree trimming, visit www.tid.com/customer-service/tree-trimming.

Does your power come from overhead wires?

If electricity arrives to your home or business directly from overhead wires, here's what you should do to help ensure your service is not interrupted.

1. Examine the overhead service wires that connect to your home or business.
2. If you see vegetation on the line or vegetation that could be in contact with the line in stormy weather, make plans to remove the conflicting vegetation.
3. Contact TID at 883-8301 to schedule an appointment to de-energize these wires at no cost before you do the work so that there is no electric shock hazard.
4. Remove the conflicting vegetation.

Goodbye, *incandescent*, hello *CFL*

Due to federal requirements beginning January 2012, the 100-watt incandescent bulb will no longer be produced.

And between 2013 and 2014, low-wattage bulbs (40 to 75 watts) will also be phased out.

This doesn't mean that these bulbs are banned from use, just that they will no longer be made. In due time, only energy-efficient light bulbs will be available for purchase.

The benefits of energy efficient light bulbs, like the Compact Fluorescent Light bulb (CFL) shown at right, are many. They save customers money by lowering energy usage, plus they can help reduce greenhouse gas emissions.

The most common replacement for the incandescent bulb is the CFL, which is roughly 75 percent more efficient than incandescent bulbs, and lasts up to 10 times longer.

Another energy-saving bulb that is slowly becoming cost-effective for consumers is the light-emitting diode (LED).

One of Turlock Irrigation District's more popular rebate programs is for electric customers who have



recently purchased CFLs.

Customers who spend at least \$20 on ENERGY STAR® qualified screw-in light bulbs are eligible to receive a \$10 rebate from TID. For more information, call 883-8432 or visit www.tid.com/for-home.

Public *meeting*

The Federal Energy Regulatory Commission (FERC) will host a scoping meeting in Turlock on May 11 regarding the relicensing of the Don Pedro Project. For time and location, please visit www.donpedro-relicensing.com or www.tid.com.



TID's *new GM*

The TID Board of Directors has selected 25-year District veteran **Casey Hashimoto** to serve as the District's next General Manager.

Citing a continued desire to provide the best service possible, one of Hashimoto's top priorities is customer service.



Should you have any customer service needs, please don't hesitate to call 883-8222 or e-mail customerservice@tid.org.

TID earns water steward award

Turlock Irrigation District recently garnered national recognition when it earned an Outstanding Stewards of America's Waters Award from the National Hydropower Association for its work in creating, "Dexter Duck's Swim Safe Safety Tips", an animated water safety video.

The OSAW awards annually recognize organizations in the hydropower industry for projects exhibiting exemplary stewardship.

"Dexter Duck's Swim Safe Safety Tips" was created by the District to emphasize water safety to children. To view the video, visit www.tid.com/education-safety/water-safety. Portions of the video will be shown in 30-second spots in local theatres over the summer.

The Dexter video is just one aspect of the District's Education Program. Other programs include:

- Customized presentations about water, electricity and safety.
- Project WET: Promoting stewardship of water resources.
- Salmonids in the Classroom: enabling students to hatch and release trout or salmon.
- Energy Wise Program: Tailored to 6th-grade standards.
- The 32-foot long TID Education Trailer displaying information about TID at events.



New *security patrol* along canals

Turlock Irrigation District now has a 24-hour per day, seven-day per week security presence monitoring its canals and facilities.

The District entered into contract with Rank Investigations and Protection in March to patrol the canals, in the hopes that the increased hours of patrol will curb vandalism, theft and other crimes that had been on the rise.

Vandalism and theft of TID property in or near the canals is more than a nuisance to the District, it is a concern of many customers and residents living in close proximity to the canals.

Rank Investigations and Protection security agents are armed and have the ability to cite violators. They travel in white vehicles with the word 'Patrol' marked on the side door panels, next to the Rank Investigations logo.

Who should you call?

Here are a few phone numbers to know, should you notice suspicious activity along TID canals or near TID facilities.

- In the event of an emergency, you should call 911.
- To report suspicious activity, contact Rank Investigations Dispatch at 526-2025 or TID's 24-hour Service Hotline at 883-8301.

In the event of an emergency or crime in progress, you should always dial 911. However, in the event of a non-emergency, you can report criminal activity occurring on or around TID facilities by calling TID's 24-hour Service Hotline at 883-8301 or Rank Investigations Dispatch at 526-2025.



TID Board of Directors

Division 1	Michael Frantz
Division 2	Charles Fernandes
Division 3	Joe Alamo
Division 4	Rob Santos
Division 5	Ron Macedo

The TID Board of Directors holds regular meetings every Tuesday at 9:00 a.m. at the TID Canal Office, 333 E. Canal Drive, Turlock. For meeting agendas and board minutes, visit www.tid.com or call (209) 883-8300.



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